

DIRECT DEBIT REQUEST FORM

Austraclear Services Limited

Customers' Authority:

I/We request you, ASX Limited (User ID Number 379525), to arrange for fund to be debited from my/our account at the financial institution identified below and as prescribed below through the Bulk Electronic Clearing System (BECS)

This authorisation is to remain in force in accordance with the terms described in the Direct Debit Request Service Agreement.

I/We acknowledge that this Direct Debit Request is governed by Austraclear Limited's Direct Debit Request Service Agreement (approved by Austraclear Limited from time to time) and the terms and conditions of the Austraclear Regulations and in the event of an inconsistency the Austraclear Regulations will prevail.

Customer's Details (please use BLOCK letters)										
Participant Code										
Participant Name										
Address										
Post Code					State					
Phone					Contact Name					
Email for remittances										
Details of the account to be debited (please use BLOCK letters)										
Account Name										
Financial Institution (Bank)										
Branch of Financial Institution										
BSB										
Account Number										
Details of amount to be debited (please use BLOCK letters)										
I/We request that you debit my/our account in accordance with our Agreement and subject to the following conditions:										
Commencing [immediately/on / /] (cross/delete one)										
You are authorised to debit the above account on the 21st of each month (or the following business day When the 21st of the month falls on a weekend or public holiday)										
AUTHORISED SIGNATORIES					NAME (please use BLOCK letters)			DATE		
1.								/ /		
2.								/ /		

Direct Debit Request Service Agreement

This document outlines our service commitment to you, in respect of the Direct Debit Request arrangements made between ASX Limited (User ID Number 379525), and you. It sets out your rights, our commitment to you and your responsibilities to us.

Our commitment to you

- We will advise you by notice of the drawings.
- Where the due date falls on a non-business day, we will draw the amount on the next business day.
- We will provide written notice of any proposed changes to your drawing arrangement, providing no less than 14 days notice.
- We reserve the right to cancel the drawing arrangement if drawings are continually returned unpaid by your nominated financial institution. Where drawings are returned unpaid we will arrange with you an alternative payment method.
- We will keep all information provided by you and details of your nominated account at the financial institution private and confidential.
- We will investigate and deal promptly with any queries, claims or complaints regarding debits, providing a response within 10 business days.
- Where you consider that a drawing has been initiated incorrectly under this drawing arrangement you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution.
- You may stop, amend or defer your individual debit under the drawing arrangement by giving written notice either to us directly or to your nominated Financial Institution. Notice given to us should be received by us at least 14 business days prior to the due date.

Your commitment to us

- It is your responsibility to check with your financial institution, prior to completing the Direct Debit Request, that direct debiting is available on the nominated account.
- It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.
- It is your responsibility to ensure at all times, that sufficient funds are available in the nominated account to meet a drawing on the due date of payment.
- It is your responsibility to advise us if the account nominated by you to receive the drawings is altered, transferred or closed.
- It is your responsibility to arrange for a suitable alternate payment method if the drawings are stopped, either by you or the nominated financial institution.
- It is your responsibility to meet any charges resulting from the use of the Direct Debit System. This may include fees charged to us as a result of the returned drawings.

You may cancel the Direct Debit Arrangement at any time giving notice to us. We should receive such notice at least 14 business days prior to the due date. This can also be done via your financial institution.

5. What to do when there is a dispute

If the Participant disputes a drawing that has been made, contact Austraclear Limited's Finance Department immediately on (02) 9227 0029 (telephone) or (02) 9227 0553 (facsimile) and the complaint will be investigated.

6. What happens when a drawing is dishonoured?

The Participant will be liable to pay Austraclear Limited for any fees or charges imposed on Austraclear Limited by the Participant's financial institution in respect of any drawing which is dishonoured by the financial institution, or which is honoured in error (for example, where there are insufficient cleared funds in the nominated account).

7. Other information

Any queries about this Direct Debit Request Services Agreement or a DDR, please contact Austraclear Limited's Finance Department on (02) 9227 0029 (telephone) or (02) 9227 0553 (facsimile).