



ASX Online User Guide to Subscribe to ASX System Status Alerts

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Introduction:

The purpose of this document is to help ASX Online users subscribe to the new ASX System Status Alerts feature. This feature allows ASX to notify the subscribed users' every time their nominated system is impacted. By subscribing to system status alert notification preferences, you agree for ASX to send system status alerts to the email address and/or mobile number we have on file for you.

Updating the User Profile:

To subscribe to the SMS alerts:


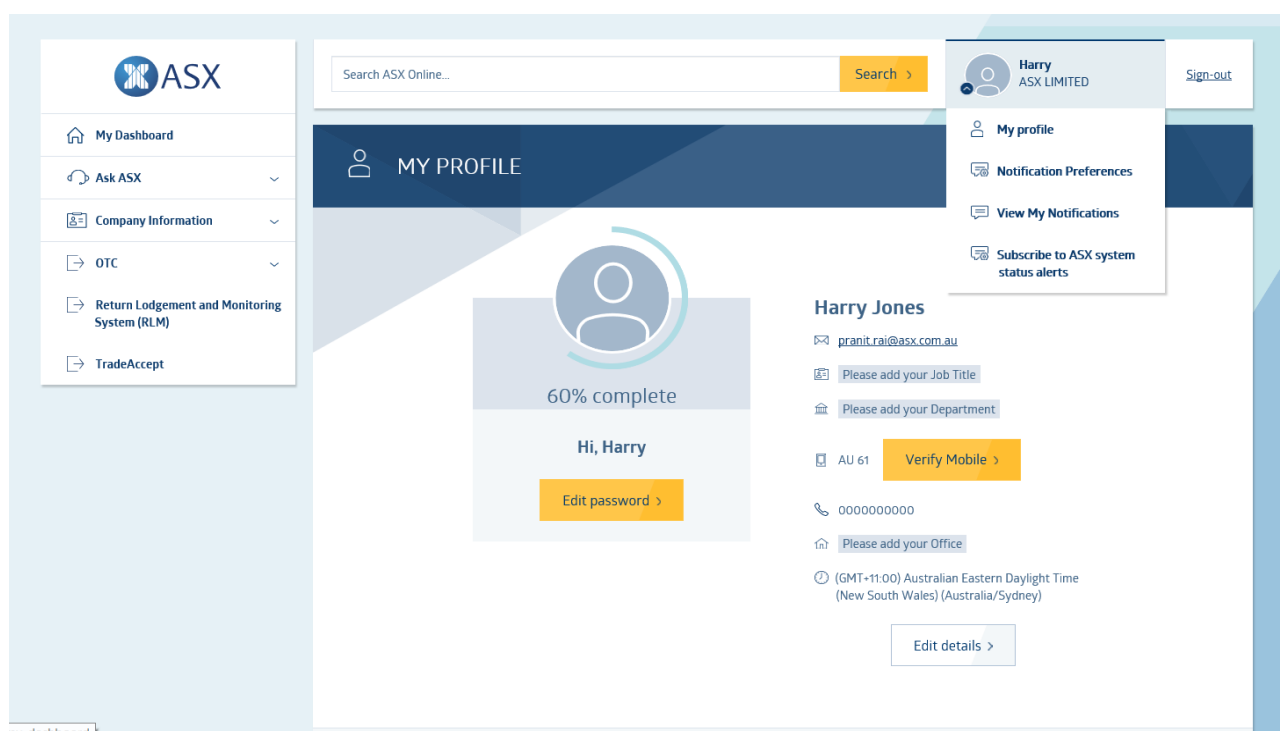
- On the top right corner, under your name, Click on 'My Profile'
- Click 'Edit Details'
- Fill out the relevant fields
- Select the 'Country Code' and fill out the mobile number as per the example shown
- Save change
- Refresh page by clicking 'My Profile' again or  arrow icon on address bar.
- Click 'Verify Mobile' and move to the next step

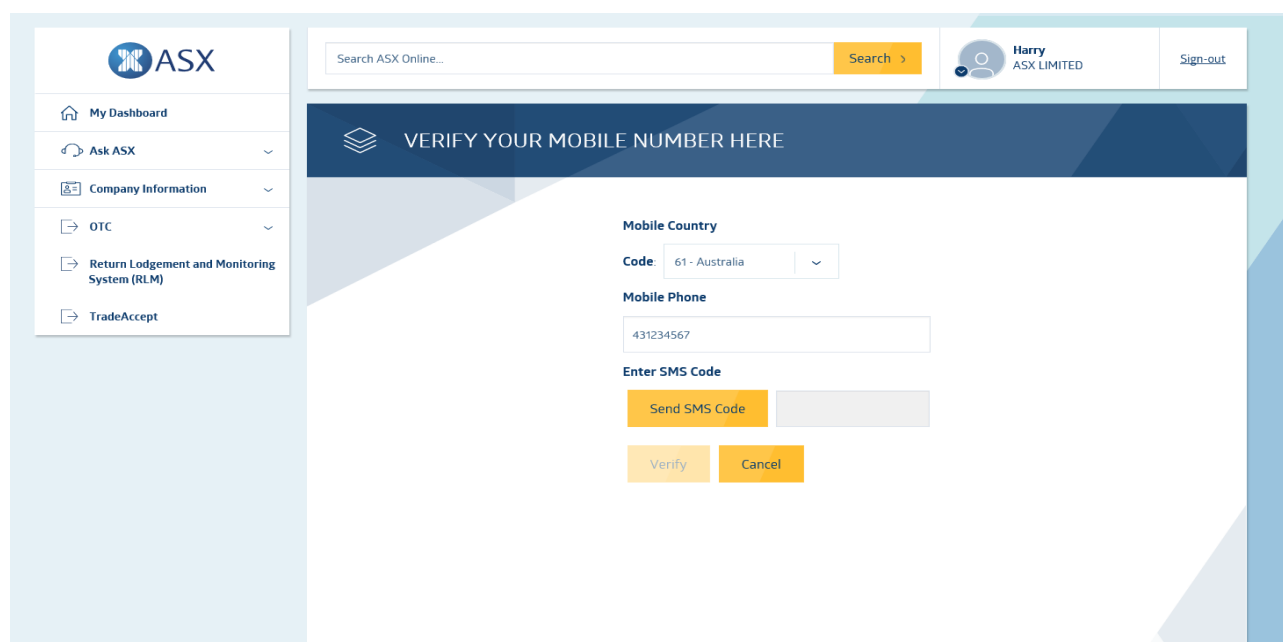
Image 1: User profile



Mobile Verification Page:

Once the mobile number is populated, click 'Send SMS Code' and you will receive a six digit code on your nominated mobile number. Enter this code in the Enter SMS code field and click 'Verify'

Image 2: Mobile verification page



The screenshot shows the ASX Online interface. On the left is a navigation menu with links: My Dashboard, Ask ASX, Company Information, OTC, Return Lodgement and Monitoring System (RLM), and TradeAccept. The top header includes a search bar, a user profile for 'Harry ASX LIMITED' with a 'Sign-out' link, and a 'Search' button. The main content area is titled 'VERIFY YOUR MOBILE NUMBER HERE'. It contains the following fields and buttons:

- Mobile Country**: A dropdown menu showing '61 - Australia'.
- Mobile Phone**: A text input field containing '431234567'.
- Enter SMS Code**: A section with a 'Send SMS Code' button and an empty input field.
- At the bottom of the code entry section are 'Verify' and 'Cancel' buttons.

Image 3: Verify Code



Image 4: Successful verification

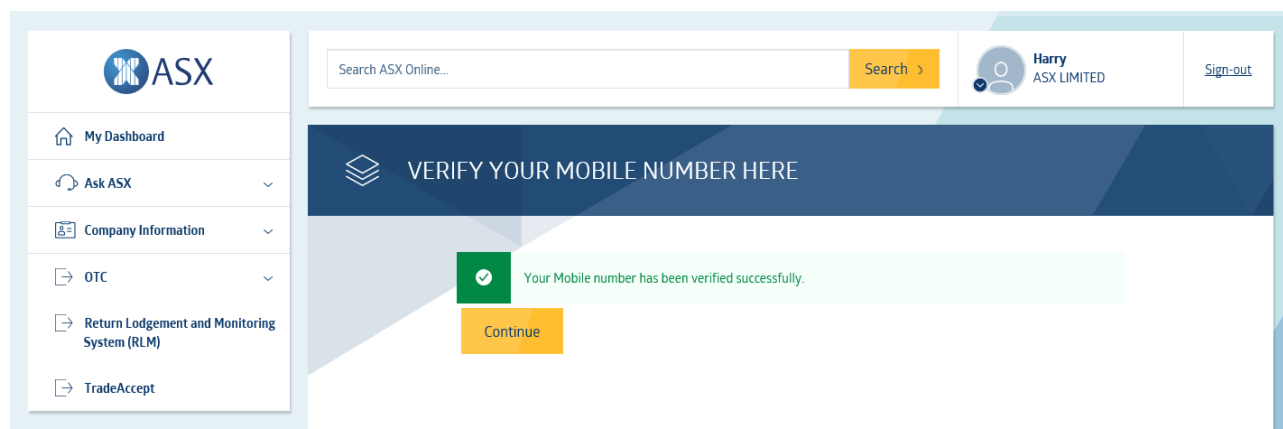
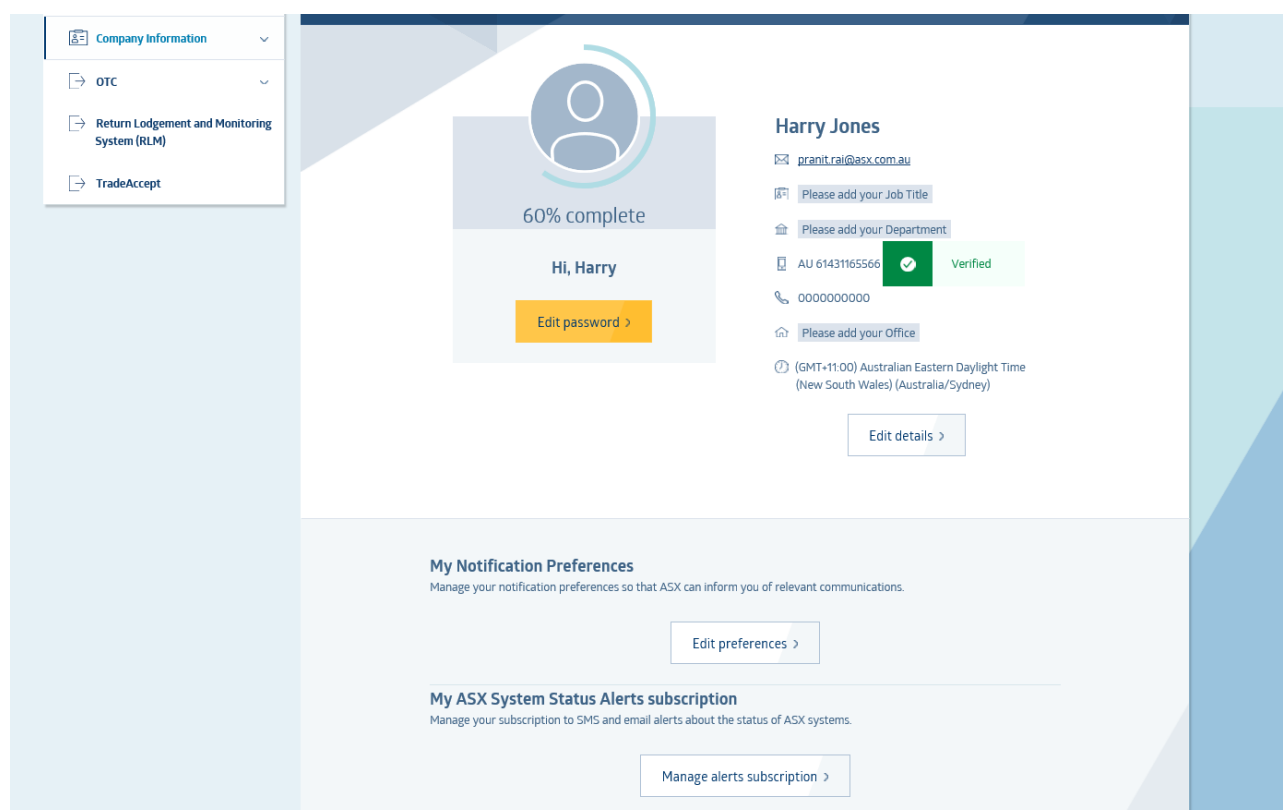


Image 5: Verified

The 'Verified' status will be displayed next to your mobile number once the verification process has been completed.


Note: you cannot subscribe to SMS alerts unless the mobile number has been verified.




Updating the Subscription Page:

Image 6: My ASX System Status Alerts subscription page

- Scroll down to select 'Manage alerts subscription'
- Tick your preferences on this page to subscribe to SMS and/or email alerts.




- My Dashboard
- Ask ASX
- Company Information
- OTC
- Return Lodgement and Monitoring System (RLM)
- TradeAccept



Harry
ASX LIMITED

[Sign-out](#)




SUBSCRIBE TO SYSTEM STATUS CHANGE ALERTS

Please add/update your subscriptions to ASX System status change notifications.


System Name	Subscribe via Email	Subscribe via SMS
ASX Collateral	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ASX Online	<input type="checkbox"/>	<input type="checkbox"/>
ASX Trade	<input type="checkbox"/>	<input type="checkbox"/>
ASX24 (NTP)	<input type="checkbox"/>	<input type="checkbox"/>
Austraclear	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CHESS	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Data Centre : Australian Liquidity Centre (ALC)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Derivatives Clearing System (DCS)	<input type="checkbox"/>	<input type="checkbox"/>
Genium Clearing	<input type="checkbox"/>	<input type="checkbox"/>
OTC Clearing	<input type="checkbox"/>	<input type="checkbox"/>
Supporting Services and Platforms	<input type="checkbox"/>	<input type="checkbox"/>

Image 7: Add/Update Subscription

This page will confirm your subscription preferences have been saved successfully.




- My Dashboard
- Ask ASX
- Company Information
- OTC
- Return Lodgement and Monitoring System (RLM)
- TradeAccept




Harry
ASX LIMITED

[Sign-out](#)



SUBSCRIBE TO SYSTEM STATUS CHANGE ALERTS



Thank You Harry

Your subscription/s saved successfully.

Incident Notification:

A system incident will trigger an SMS alert to your mobile number. See example below:

Image 8: Sample SMS Alert

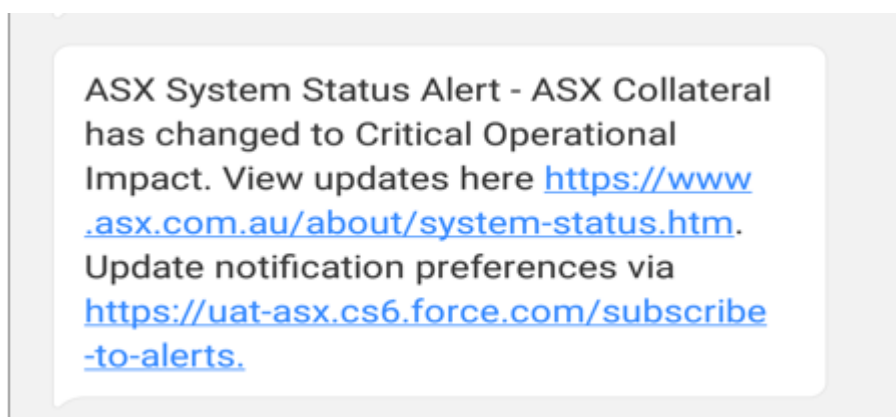


Image 9: Email Alert

A system incident will trigger an email alert to your email address. See example below:

Subject: ASX System Status Alert - Derivatives Clearing System (DCS) has changed to Critical Operational Impact

ASX System Status Alert - Derivatives Clearing System (DCS) has changed to Critical Operational Impact. [View it in your browser.](#)



System Status Alert

Dear Sowjanya,

Status of Derivatives Clearing System (DCS) has changed to Critical Operational Impact. For more information please refer to the [System Status Page](#).

[System Status](#) >

You have received this email as you have subscribed to system status notification via ASX Online. You may update your notification preference via [ASX Online](#).

Visit:
[asx.com.au](https://www.asx.com.au)

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[Twitter](#) [Facebook](#) [LinkedIn](#)

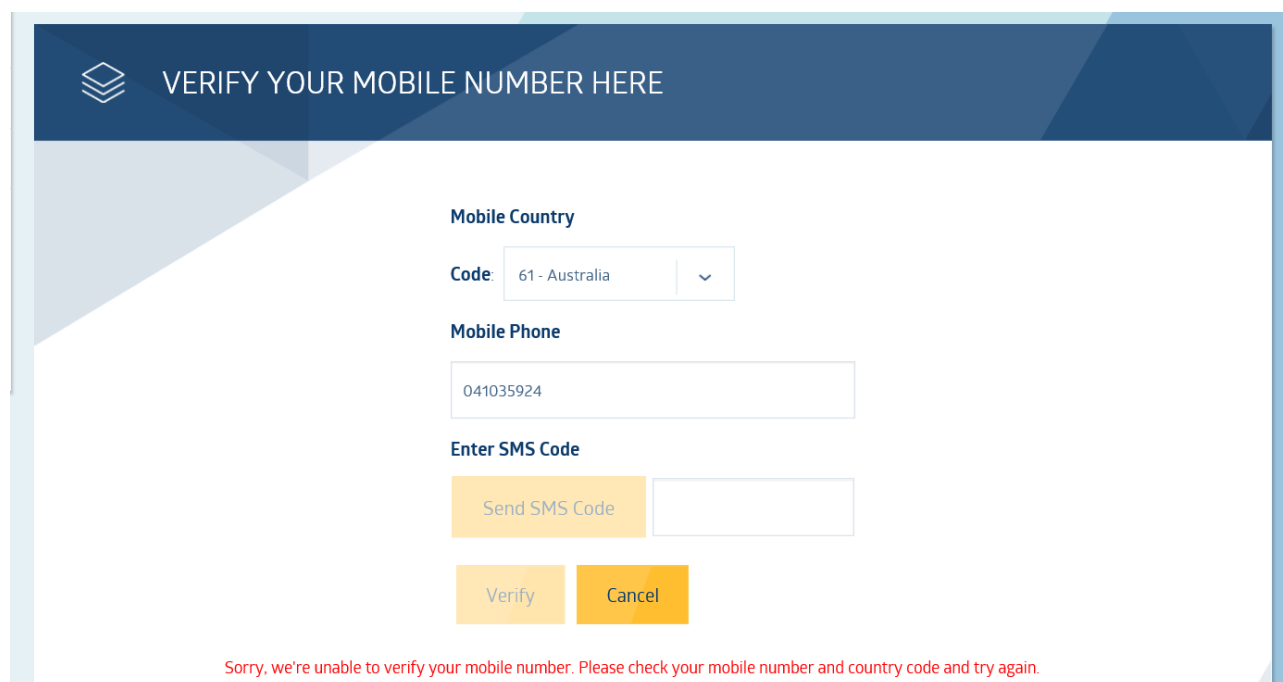
Not an ASX Online User?

You will need to locate your organisation Enterprise Administrator. If you are not aware of your Enterprise Administrator, please contact [ASX Customer Service](#).

Enterprise Administrators are responsible for creating, managing and disabling authority on behalf of other users within ASX Online

If the mobile number is in an incorrect format or missing a digit:

You will receive the below error:



The screenshot shows a web interface for verifying a mobile number. At the top, there is a dark blue header with the ASX logo and the text "VERIFY YOUR MOBILE NUMBER HERE". Below the header, the form is divided into sections: "Mobile Country" with a dropdown menu showing "61 - Australia", "Mobile Phone" with a text input field containing "041035924", and "Enter SMS Code" with a "Send SMS Code" button and an empty text input field. At the bottom of the form, there are two buttons: "Verify" and "Cancel". Below the form, a red error message states: "Sorry, we're unable to verify your mobile number. Please check your mobile number and country code and try again."

Where can I access further information?

If you have any questions relating to the new ASX System Status alerts feature, please refer to the [ASX Online FAQ Guide](#), contact your Enterprise Administrator or [ASX Customer Service](#).